## LIMITED WARRANTY

## The Fehn Has Your Back

What this Limited Warranty Covers: Derecktor Design LLC, dba Fehn LLC ("Fehn") will replace or repair at its factory or nominated service facility any Fehn model# FEHN700L product ("the Product") found to be defective in material or workmanship for a period of ONE (1) YEAR from the date of initial shipment of the Product. This Limited Warranty is upgradeable to FIVE (5) YEARS by registering the Product within the first year of purchase. The seat fabric and foam are excluded from this FIVE (5) Year warranty extension. The seat fabric and foam have a maximum warranty of ONE (1) YEAR. Fehn warrants against any replacement spare part received from The Fehn or any of its authorized dealers for a period of NINETY (90) DAYS after the date of shipment. This Limited Warranty applies to the initial purchasers of the Product or spare part and is not transferable to any other party. This warranty is Fehn's sole warranty for the Product, and is Fehn's sole obligation and your sole remedy. Fehn hereby disclaims all other warranties, express or implied, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. Some states (countries and provinces) may not allow for these limitations, so the above limitation may not apply to you.

**How Can a Customer Obtain Warranty Service:** A customer making a warranty claim is responsible to return the defective Product or component to Fehn's factory or its nominated service center, prepaying all postage or other shipping charges. The customer must first notify Fehn Customer Service of his/her intent to return the Product or component by email at info@thefehn.com and receive a confirmation from Fehn before the Product is returned.

**Claimant's Responsibilities**: A claimant must ensure that the defective Product or components are properly packed to protect them from damage during shipping. Fehn will not be responsible for any damage that occurs to the Product or component during shipment.

What Fehn Will Do: Fehn, will review, repair or replace the Product or component, at Fehn's discretion. Fehn will then return the repaired or replaced Product or component to the claimant at Fehn's expense. Fehn will ground/economy ship all replacement warranty Products or components to claimant. Charges will apply for any alternative shipping methods requested by claimant. Product shipped outside of its initial purchase country may be subject to additional shipping costs. Where the product warranty has been deemed void, the costs of repair and any associated shipping costs shall be borne by the claimant. Fehn will contact the claimant prior to return of the repaired Product or component.

How This Limited Warranty Will be Void: This Limited Warranty will be void if the claim has resulted from: (a) improper assembly of the Product, (b) usage of the Product beyond its design as explained in the Fehn Owner's Manual, (c) use of improper cleaning materials, (d) use and/or storage of the Product outdoors, near water or in areas of high humidity or in a manner inconsistent with use and storage limits set forth in the Owner's Manual; (e) accident, abuse, misuse, misapplication or as a result of any modification other than that authorized by Fehn, (f) improper preventative maintenance steps as described in the Fehn Owner's Manual and (g) repairs or use of spare parts not provided or approved by Fehn.

**Restriction on Other Damages:** Fehn shall not be liable for any direct, consequential, incidental, indirect or special damages under this Limited Warranty or any implied warranty that may be imposed under your country, province or state law. Some states (countries and provinces) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**Governing Law; Venue; Waiver of Jury Trial:** The terms of this Limited Warranty are governed by the internal laws of the State of Rhode Island, USA. Any dispute arising from the terms of this Limited Warranty is subject to the exclusive jurisdiction of the courts of the State of Rhode Island and the Federal courts resident therein. To the extent allowed by applicable law, by purchasing and using the Product, the Customer agrees to waive the right to trial by jury.

If you try The Fehn and don't agree that it is the most comfortable way you have ever worked, return it to us within 30 days, in its original condition, for a full refund.